



Havering

L O N D O N B O R O U G H

ADJUDICATION AND REVIEW COMMITTEE AGENDA

7.30 pm	Tuesday 25 August 2015	Town Hall Main Road Romford
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Members 10: Quorum 4

COUNCILLORS:

Conservative (4)

Garry Pain (Chairman)
Roger Westwood (Vice-Chair)
Meg Davis
Michael White

Residents' (2)

John Mylod (Vice-Chair)
Julie Wilkes

East Havering Residents' (2)

Alex Donald
Linda Van den Hende

UKIP (1)

David Johnson

Independent Residents' (1)

Michael Deon Burton

**For information about the meeting please contact:
Grant Soderberg Tel: 01708 433091
e-mail: grant.soderberg@onesource.co.uk**

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE & SUBSTITUTE MEMBERS

(if any) – receive.

3 DECLARATIONS OF INTERESTS

Members are invited to declare any interests in any of the items on the agenda at this point of the meeting. Members may still declare an interest in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 1 - 8)

To approve as a correct record the minutes of the meeting held on 21 April 2015 and to authorise the Chairman to sign them.

5 UPDATE ON MP & MEMBER ENQUIRIES - Q1 2015-16 BY THE HEAD OF BUSINESS & PERFORMANCE

An oral update and presentation on the last quarter's MP and Member enquiries

6 UPDATE ON CORPORATE COMPLAINTS - Q1 2015-16 OVERVIEW BY THE EXECUTIVE MANAGER OF THE CHIEF EXECUTIVE'S OFFICE

An oral update and presentation on the last quarter's Corporate Complaints process

7 THE LGO'S ANNUAL LETTER & SUMMARY OF HAVERING'S COMPLAINTS (Pages 9 - 30)

A report containing the LGO's Letter and a review of the LGO's data.

8 UPDATE ON LGO ACTIVITY FOR THE YEAR 2015-16 TO DATE

An oral update on the information already sent to Members

9 UPDATE ON STAGE THREE ACTIVITY

If available, a report will be tabled for Members to note

**Andrew Beesley
Committee Administration
Manager**